

new

Remote Control

• What is Remote Control ?

"Remote Control" is a TCP/IP tool, which allows a Win95/98/NT computer to view/take control of another Win95/98/NT machine.

"Remote Control" consists of two separate programs:

- **Remote Control Server** which is to be installed on the "slave" computers (typically the user machines).
- **Remote Control** which is to be installed on the Administrator computer.



• Why Remote Control ?

Remote Control can be used by Administrators in many different ways:

- Helps users to install applications;
- Show to users how to do something with Windows or an application;
- Take control on users PC to shutdown their computers;
- Demonstrate a product to someone;
- etc. ...

• Various modules of Remote Control

• "Remote Control Server (Service)":

It is a TCP/IP server which runs under Win9X, Windows NT or Windows 2000.

This module is the "slave" part of the product.

It allows an administrator using the "master" part to connect to the machine on which "Remote Control Server (Service)" is installed.

"Remote Control Server", runs under any 32 bit Windows system (Win9X, NT, 2000).

"Remote Control Server Service" is an NT service which run under WinNT and Win 2000.

Note: "Remote Control Server Service" makes it possible in particular to "Remote Control" (the master part) to send the CTRL+ALT+DEL sequence of keys.

• "Remote Control":

This module is the "master" part of the product. It makes it possible to connect and take control of a "slave" machine.

• "Remote Control Servers Identifier (Service)":

It is a TCP/IP server, where slave machines ("Remote Control Server (Service)") can be recorded.

An administrator using "Remote Control" can query a "Remote Control Servers Identifier (Service)", and thus obtain the list of the slave machines that are available.

This server is usually installed on a machine whose IP address is fixed, or which accessible using a fixed name.

This server proves very useful for the administrators who wish to connect to slave machines whose IP address is not fixed, and who do not have an assigned fixed name.

"Remote Control Servers Identifier", runs under any 32 bit Windows system (Win9X, NT, 2000).

"Remote Control Servers Identifier Service" is an NT service which run under WinNT and Win 2000.

• "Remote Control Gateway (Service)":

Makes it possible for a machine to act as a gateway, thus making it possible for a master machine ("Remote Control") running on a different network, to connect to all the "Remote Control Server (Service)" of the local area network.

This server is useful when the method employed to establish connection between the two networks does not make it possible for the master machine to reach all the machines of the local area network.

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